

Hampton Inn Staunton 40 Payne Lane, Staunton, VA 24401

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10/10/17

To Whom It May Concern:

It is my true pleasure and an honor to have had Amanda ask me to write this letter of recommendation. Although I have known her for a short amount of time, I have watched her become an ambassador for not only this hotel but for the Hampton Brand as well. Amanda's dedication and enthusiasm for her position as a Guest Services Representative are contagious and inspire those around her to follow her lead. Considering that we are in the service industry, she provides an elevated level of service that many veterans of the business do not possess, and this is reflected in our guest's comments and surveys.

Amanda continues to lead and set positive examples while on the front desk, and never hesitates to go out of her way to ensure our guest's satisfaction at every turn. I truly believe that she can accomplish anything that is set in her sights, and know she will do well in most any setting. It has been very rewarding to get to know her and watch her grow and learn every day. If you should have any additional questions, please feel free to reach out to me directly.

Sincerely,

Andrew Bailey

General Manager

Hampton Inn by Hilton Staunton, VA

540.886.7000 x500



